

FAQ's

What is on the site once I join?

eDen has just launched its online education platform for Dental professionals and we are currently in the process of building our library of content. We will be providing 2 live webinars each month, along with various other forms of education throughout the coming year. We ask that you be patient as we develop our education portal and be assured that we will provide more than enough content for you to gain your required CPD points.

What do I get for my membership?

An annual subscription to eDen will give you unlimited access to our education and eligibility to gain 20 CPD points per year

What types of education are available?

Please click on our 'Education tab' for an outline of all our current and up and coming modes of education

What if I am just interested in one particular course and don't wish to join for a full year?

We have an option for you to buy just one course at a time at a set price of \$89

Is my membership based on a calendar year?

Your membership will begin on the day you register and will be active for a full 12 months

Are there discounted memberships and how do I know if I am eligible for a discount?

eDen has partnered with some of the Dental associations to provide discounts to their members. If you are a member of one of these associations you will be eligible for a 40% discount on full membership price. You will be required to submit your Association and membership number. Supporting associations are on our home page.

Why are some memberships cheaper than others?

Our fees depend on circumstances, as we are aware that not all professions have the same needs. Our full membership price is inclusive of CPD points. Some professions are not required to gain CPD points and therefore their membership is limited to education without allocated points. In addition, **full time students** who are not gainfully employed and do not require CPD points are eligible for student rates. All rates are set out on 'Register Now' page

What is a webinar?

A webinar is a live interactive presentation in 'real time'. You will watch it from your computer screen and have the opportunity to ask the presenter questions at the end. Each webinar is approximately one hour long with Q & A time afterwards. Live webinars will accrue 1.5 CPD points

How do I gain access to the webinar?

Once you sign up for your membership, we will send a link to your email asking you to register for the coming webinar. Once you are registered you just need have the link in front of you on the night of the presentation and follow the prompts.

When do I have to register for the webinar?

You can register up until 30 minutes prior to the event, however it is recommended you register as soon as you receive the link so you will be 'ready to go' on the night

What if I am not able to watch the webinar at the time it's being presented?

If you are unable to attend the live webinar, you can indeed access the webinar at a later date. All our courses are archived on our site for later viewing. Pre recorded webinars will not include Q & A and therefore will accrue 1 CPD point

How many CPD points do I gain for doing a course?

Generally one hour equates to 1 CPD point, therefore most of our courses will accrue 1 CPD point.

How many CPD points do I need to re register with my professional body?

We suggest that you check our CPD page and www.dentalboard.gov.au for registration requirements and updates. The current quota is 60 CPD points over a three year period, however it is up to the individual to acquire the correct information independently.

Can I get all my CPD points in one year for my annual membership?

You will be limited to receiving 20 CPD points per year under the current eDen annual membership regulations. This does not limit how much education you can access. A minimum of 20 hours study is required to gain 20 CPD points

Who does not get CPD points?

Members such as Dental Technicians, Dental Assistants and Students who do not pay full membership price are not eligible for CPD Points.

Do I get a certificate each time I do a course?

As a member you will have access to your own private area called 'My Den' Here you can record all your CPD activity and accrued points in the one place. You can print this off at any time.